

GAMING & LOTTERY | Loyalty, Sports Book, POS

- Ŧ HEALTHCARE | Patient Check-in, Healthcare Management, Vendor Check-in
- **(i)** HUMAN RESOURCES | HR Automation, Benefits Enrollment, Training
- **OSR & ORDER ENTRY | Self-Service Ordering, QSR**



WORLD LEADER in Self-Service Solutions

Complete Professional Services from Passionate Experts



KIOSK QUICK INFO

KIOSK Embedded Systems, headquartered in Germany, is managing the European sales activities and reflects the European Corporate Office of the World Leader in custom and standardized Self-Service Solutions as well as Embedded Systems. KIOSK provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Manufacturing, and Field / Managed Services for turnkey deployment success. KIOSK's best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all selfservice vertical markets.

KIOSK Embedded Systems is committed to high standards and engineering excellence, offering an extensive product portfolio including Kiosks, embedded computers, applied infrastructure computing, and human-machine interfaces. We offer both off-the-shelf and versatile custom solutions for applications in the Industrial IOT, Serviced IOT (Retail, Hospitality, Digital Signage), MedTech, Gaming/Lottery and all mission critical and network security markets.



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KIOSK EMBEDDED SYSTEMS GMBH · WORLD LEADER IN SELF-SERVICE SOLUTIONS TEL: +49 8152 3962500 OR VISIT US ONLINE AT WWW.KIOSK.EU



ALL INCLUSIVE SOLUTION SERVICES ...

KIOSK is synonymous with customized self-service solutions. Our teams of niche project experts support every aspect of Development, Manufacturing, and Support in an all-inclusive development and manufacturing campus.

WHAT DIFFERENTIATES A **KIOSK SOLUTION?**

- Unparalleled Technical **Development Expertise refined** over 25 years, thousands of clients, and over 250,000 deployed units.
- Specialized Developers in all project disciplines
- Modular Solution Design Approach affords efficient customization capability (hardware & software)
- Flexible Volume Manufacturing supports in-house prototypes & pilots, with steep ramp capacity (10,684 square meter facility)
- Advanced Field and Managed Services are comprehensive and menu-driven.
- Up to 24 X 7 support
- ISO Certified Quality and Environmental Standards on every solution
- Safety Agency Certification Services on demand

KIOSK

Standard Kiosk Offering

KIOSK and POSIFLEX developed a broad range of Standard KIOSK Solutions that cover a deep array of self-service functionalities and target applications. Fast time to market, cost efficiency, stock availability, vertical segment and application optimized configurations deliver best in class ROI.

Leveraging operational facilities of our POSIFLEX Group in Europe, we stand for disciplined last mile configuration, Quality Management, test, debugging and warehouse Services.



Kiosk Full Service Experience

Get the most out of your KIOSK System, ensure uptimes and great end-user experiences at all times with KIOSK Full Service Packages.

- Installation •
- Surveillance & Remote Support
- **Onsite & Field Support Solution**

STANDARD KIOSKS	CUSTOM KIOSKS	KIOSK REMOTE	REMOTE TECHNICAL SUPPORT	INSTALLATION SUPPORT
MARKET SOLUTIONS	SOFTWARE SOLUTIONS		ONSITE/ FIELD SERVICES	MAINTENANCE

- **KIOSK SELF-SERVICE TERMINALS**
- 2 MANAGED IT SOLUTIONS



Contact a KIOSK Sales Representative for a quote or consultation. Call +49 8152 3962500, or visit us online at www.kiosk.eu

Enclosure Design Engineering

Technical design resource at your disposal includes a full complement of highly specialized professionals:

- Industrial Design
- Mechanical, Electrical, and Robotic Engineers •

Our teams design each unit from the inside out, based on unique project transaction component needs. Enclosure design capabilities range from uniquely integrated standard models to highly sophisticated full-custom designs.

KIOSK's modular design disciplines support individualized project delivery, completely removing onesize-fits-all constraints.



Approach: One Gateway & Access Point for Customer Service = "KIOSK Services" Call Entry KIOSK Service Platform 🔆 🚯 KIOSK Order Desk & L1 Contact Center 8 2 **C**KIOSK \$12 **KIOSK Services** Service Order Management Customer Web-Portal > Installation Service Order > RMA / Incident / Hardware Issue Service Ticket/ Incident Generation Service Order Track & Trace Product Master Data Operations Control Cockpit Machine-2-Machine Data & SLA Reporting / Visualization Communication (Canopy[™])

Manufacturing Services

KIOSK's and POSIFLEX manufacturing campus provides exceptionally agile and flexible manufacturing capability. In-house capabilities include metal fabrication, assembly / integration, paint, art, and full QA. Production teams work in tandem with Engineering and Program Management for tight project communications and control. Manufacturing phase services include:

- Phase Gate development process •
- Full in-house prototyping
- "Burst" volume production ramps
- Safety agency certification coordination
- Software loading

ISO Certifications ensure the highest degree of operational quality, process control, and environmentally responsible manufacturing:

- ISO 9001:2015 Certified (Operations)
- ISO 14001:2015 Certified (Environmental)

